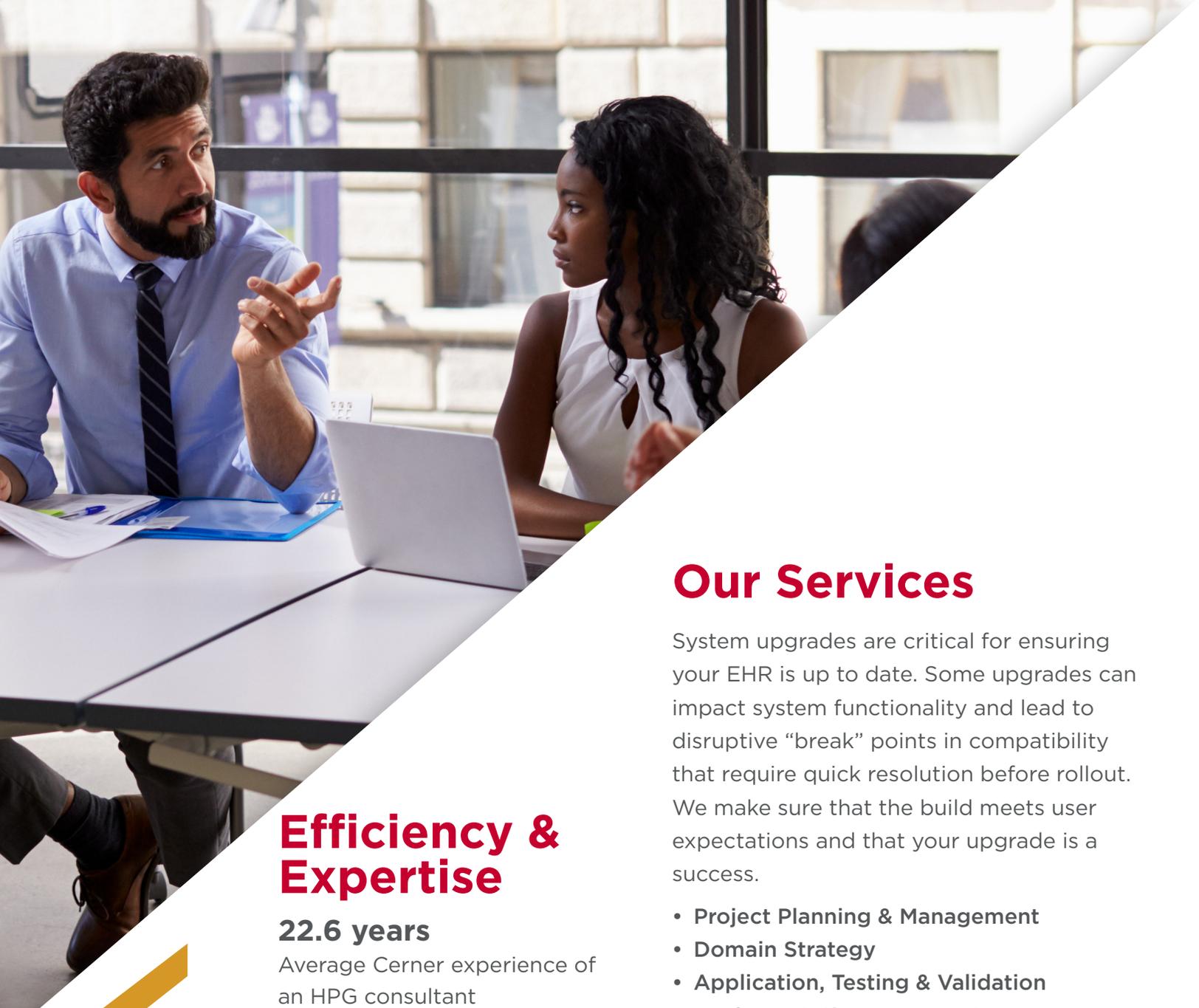# HPG

Healthcare Performance Group

Upgrade Services

Our Cerner® expertise and strategic understanding of your system translate to smooth upgrades without disruption, ensuring a stronger performance and superior results.

Integrate. Optimize. Perform.

Our Services

System upgrades are critical for ensuring your EHR is up to date. Some upgrades can impact system functionality and lead to disruptive "break" points in compatibility that require quick resolution before rollout. We make sure that the build meets user expectations and that your upgrade is a success.

- Project Planning & Management
- Domain Strategy
- Application, Testing & Validation
- Implementation & Support
- Resource Staffing
- Strategic Services

As your partners in upgrade planning and project management, our PMP-certified Cerner Consulting Experts provide whatever resource you need to ensure smart processes and execution across multiple channels.

Efficiency & Expertise

22.6 years
Average Cerner experience of an HPG consultant

2.1 million
Professional consulting hours provided to our customers

Since 2002
Long-term commitment to our customers and associates

Contact us today to learn more about our Upgrade Services!
888.681.9501

HPG's Approach

Keeping patient care at its highest level is no small task. Hospital IT leaders know better than anyone that code upgrades are an essential part of keeping up to date with the latest regulatory compliance, as well as ensuring patient safety and provider and patient satisfaction.

HPG's collaborative approach for code upgrades allows you to focus on what directly applies to your system. Our highly skilled teams work seamlessly with your organization to deliver impeccable test scripts designed to focus on key areas of integration to test the code on scenarios and functionality specific to the organization.

Our team will advise on best practices, how the new code level will change either build or workflows, and advise on any regulatory requirements and defects that might apply.

Our approach will set you up for a seamless current code upgrade and prepare you for future ones as well. It's our goal to help educate your team and ensure success.

Upgrade Service Options

Single-Year

- Evaluation of the current Cerner Clinical and Revenue Cycle applications
- Test script development
- Inclusive of project management

Multi-Year

- Cost-incentive discount
- Priority scheduling
- Trusted partner that is familiar with your system
- Quick wins

Why Choose HPG?

With HPG, you will find a partner that adapts to your organization's processes, follows your priorities, and strengthens your team. We will create a strategy to work within your budget, and we have the flexibility to increase resources as needed for enhancements, maintenance, optimization or other projects.

Working alongside you, we'll transform complexity into opportunities – providing the skills, attention to detail and insight you need for the performance and results you want.

Efficiency & Expertise: Our consultants provide hands-on, multidisciplinary support

Customization: Workflow-based build and testing scenarios specific to your needs

Adaptability: Focus on the code changes and systems integration that impact your organization

Education & Training: Knowledge transfer and coaching for integration testing and script development

HPG

Contact us today:

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info@hpgresources.com